## **IBI HEALTHCARE AND ITS SUBSIDIARIES**

### HIPAA PRIVACY NOTICE

THE FOLLOWING NOTICE DESCRIBES HOW YOUR MEDICAL INFORMATION MAY BE USED AND DISCLOSED, AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW THE INFORMATION CAREFULLY.

- Your confidential healthcare information may be released to other healthcare professionals within IBI Healthcare and its subsidiaries for the purpose of providing you with quality healthcare.
- Your confidential healthcare information may be released to your insurance provider for the purpose of IBI Healthcare and its subsidiaries receiving payment for providing you with needed healthcare services.
- Your confidential healthcare information may be released to public or law enforcement officials in the event of an investigation in which you are a victim of abuse, a crime or domestic violence.
- Your confidential healthcare information may be released to other healthcare providers in the event you need emergency care.
- Your confidential healthcare information may be released to a pubic health organization or federal organization in the event of a communicable disease or to report a defective device or untoward event to a biological product (food or medication).
- Your confidential healthcare information may not be released for any other purpose than that which is identified in this notice.
- Your confidential healthcare information may be released only after receiving written authorization from you. You may revoke your permission to release confidential healthcare information at any time.
- You may be contacted by IBI Healthcare and its subsidiaries to remind you of any appointments, healthcare treatment options or other health services that may be of interest to you.
- You may be contacted by IBI Healthcare and its subsidiaries for the purposes of raising funds to support the organization's operations.
- You have the right to restrict the use of your confidential healthcare information. However, IBI Healthcare and its subsidiaries may choose to refuse your restriction if it is in conflict of providing you with quality healthcare or in the event of an emergency situation.
- You have the right to receive confidential communication about your health status.
- You have the right to review and photocopy any/all portions of your healthcare information.
- You have the right to make changes to your healthcare information.
- You have the right to know who has accessed your confidential healthcare information and for what purpose.
- You have the right to possess a copy of this Privacy Notice upon request. This copy can be in the form of an electronic transmission or on paper.
- IBI Healthcare and its subsidiaries is required by law to protect the privacy of its patients. It will keep confidential any and all patient healthcare information and will provide patients with a list of duties or practices that protect confidential healthcare information.
- IBI Healthcare and its subsidiaries will abide by the terms of this notice. The organization reserves the right to make changes to this notice and continue to maintain the confidentiality of all healthcare information. Patients will receive a mailed copy of any changes to this notice within 60 days of making the changes.
- You have the right to complain to IBI Healthcare and its subsidiaries if you believe your rights to privacy have been violated. If you feel your privacy rights have been violated, please mail your complaint to:

## COMPLAINTS AGAINST THE ASC:

### COMPLAINTS AGAINST THE PHYSICIAN:

Georgia Department of Community Health Attn: Complaints Unit 2 Peachtree Street, N.W., Suite 31-447 Atlanta, Georgia 30303-3142 P: (404) 657-5726; P: (404) 657-5728 ONLINE: https://services.georgia.gov/dhr/reportfiling/ searchFacility.do?action=constituentComplaint

Joint Commission Office of Quality Monitoring One Renaissance Blvd Oakbrook Terrace, IL 60181 800-994-6610 Georgia Composite Medical Board Enforcement Unit 2 Peachtree Street, N.W., 36<sup>th</sup> Floor Atlanta, Georgia 30303 P: (404) 657-6494; (404) 656-1725 F: (404) 463-6333 ONLINE FORM: https://versa.medicalboard.georgia.gov/datamart/ gadchComplaint.do?from=loginPage MAILED FORM: http://www2.files.georgia.gov/GCMB/ Files/CP%20Form%20022010.pdf

# COMPLAINTS AGAINST NURSING STAFF:

Professional Licensing Boards Division Georgia Board of Nursing 237 Coliseum Drive Macon, Georgia 31217-3858 P: (478) 207-2440 ONLINE: https://secure.sos.state.ga.us/ myverification/SubmitComplaint.as

ISSUES REGARDING MEDICARE: 1-800-MEDICARE or online at www.cms.hhs.gov/center/ombudsman.asp

- All complaints will be investigated. No issue will be raised for filing a complaint with the organization.
- Issues regarding Medicare: www.cms.hhs.gov/center/ombudsman.asp or call 1-800-MEDICARE.
- For further information about this Privacy Notice, please contact IBI Healthcare and its subsidiaries.
- This notice is effective as of Date of Effectiveness. This date must not be earlier than the date on which the notice is printed or published.